

**Bibliography for KMPro, New England Chapter, Enterprise Search, Aug. 15, 2003**  
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***Entrieving information***

1p. KMWorld 07/14/2003

Web

[http://www.kmworld.com/resources/featurearticles/index.cfm?action=readfeature&Feature\\_ID=383](http://www.kmworld.com/resources/featurearticles/index.cfm?action=readfeature&Feature_ID=383)

A new software implementation will help the U.S. Army develop and deploy taxonomies across its communities of practice to enhance information sharing and retrieval. The Army CIO has selected Entrieva.s Semio suite for taxonomy development and deployment. According to Col. Timothy Fong, CTO of the U.S. Army Network Enterprise Technology Command, the technology has been integrated into the Army's Portal, Army Knowledge Online.

Catherine Michaliga says, "We believe that the solution offers the right toolset for functional communities to develop their taxonomies and integrate them into the enterprise portal, effectively meeting the Army's evolving needs for developing effective communities of practice." Michaliga is director of Army Knowledge Management, Office of the Principle Director for Enterprise Integration, Army CIO.

"This capability will considerably improve the Army Knowledge Online search/browse capability," she adds, "and keeps the Army on the leading edge of forward-looking knowledge management initiatives."

The suite consists of SemioTagger and the Enterprise Knowledge Engineering Workbench (EKEW). With those components, the Army can design and develop customized taxonomies for more than 100 communities of practice and rapidly deploy its knowledgebase across 1.2 million users.

According to a recent news release from Entrieva, SemioTagger--with Army-specific taxonomies--will deliver "powerful capabilities for browsing, searching, navigating and discovering knowledge, including hidden relationships, patterns and trends, as well as 'alert' notification when critical information is detected." With Semio suite, Entrieva continues, the Army will have a single, integrated platform that can seamlessly categorize and organize structured and unstructured content from a variety of data sources.

"Most information that people use on a day-to-day basis is not in a database, so our technology is a perfect fit," says Entrieva President and CEO Thomas C. Lewis. "It harnesses all of the 'other' data, which can represent over 80% of the U.S. Army's knowledgebase, organizes it and puts it to productive use."

Andrews, Whit

***Questions to Ask When Beginning a Search Project***

3p. Gartner 07/28/2003

Web

<http://www.cw360ms.com/research/gartner/116517.pdf>

"Search technology for text and other digital formats remains a vital market. Several visionary vendors may be good choices for your enterprise."

Greenemeier, Larry

***Biotechnology & Pharmaceuticals: Drug Projects Drive Industry Successes; Companies retire legacy systems and share data to shorten drugs' time to market***

3p. Information Week 09/23/2002

Web

<http://www.informationweek.com/story/showArticle.jhtml?articleID=6503440>

Describes Lilly's Molecule Library that is linked to the company portal to allow regulatory, scientific and other workers research information about molecules, cutting information searches from 3-4 hours to five minutes. They estimate it saves 480 hours of productivity time across the company every day. The online collaborative product is used through a Plumtree portal with catalog and search capabilities from Semio.

Rapoza, Jim

***EIPs More Compelling Than Ever; Six Portals Gain Flexibility, Functionality as Market Continues to Consolidate***

6p. eWeek 07/21/2003

Web

<http://www.eweek.com/article2/0.3959.1199230.00.asp>

Reviews: ATG Portal 6.0, BEA WebLogic Portal 8.1, CleverPath Portal 4.51, Plumtree Corporate Portal 5.0, Sybase Enterprise, Vignette Application Portal 4.5. Summary of Cap Gemini findings on company portal deployment: Intent, Usage, User Experience, Technology, Support, Analytics/collaboration, Learning, Web Content management, Search (see 'www.cgey.com' for more detail)

Stellent, Inc.

**A global provider of enterprise content management solutions, announces the Stellent Content Management system now supports the Oracle9i Application Server (Oracle9iAS)**

04/02/2002

Eden Prairie, MN

<http://www.stellent.com/>

Gives users dynamic delivery of content, access to content management functionality and the ability to transform enterprise portals into content-rich business communities.

Ware, Lorraine Cosgrove

***Portals Showing Measurable ROI***

1p. CIO 06/01/2003

Web

[http://www.cio.com/archive/060103/tl\\_numbers.html](http://www.cio.com/archive/060103/tl_numbers.html)

Results of a Delphi study are summarized. Most implementations showed measurable net gains of 250 studied. Best reasons to implement: accelerated time to market, increased productivity, reduced employee search time, shift to Web customer support, reduced paper consumption. Poor reasons include: employee satisfaction, standardizing communications, employee self-service, enterprise-wide searching for internal company information.